



**Community Counselling  
& Resource Centre**

## The Emergency Energy Fund of Ontario

*for residents of Peterborough City and County\**  
Managed by the Housing Resource Centre

### Fund Purpose and Description

The Emergency Energy Fund (EAF) exists to assist vulnerable households including social assistance recipients and people with fixed incomes who are facing energy related emergencies to pay for energy arrears, security costs and reconnection fee through emergency financial assistance. The Housing Resource Centre (HRC), a program of Community Counselling and Resource Centre, establishes and delivers the program. The Province of Ontario provides funding for the Emergency Energy Fund.

### Eligibility

Any low-income\* resident of Peterborough City and County who is disconnected or in arrears with their heating or hydro costs can apply for emergency assistance funds.

Strict eligibility guidelines and verification standards apply. Eligible expenses include arrears, deposits or reconnection fees for:

- Electric utilities e.g. P.U.S. or Hydro One
- Furnace or stove oil
- Natural gas or
- Wood

\*Income must fall below the Low Income Cut Offs established by Statistics Canada.

### How to Apply

Please call the Housing Resource Centre to determine eligibility or to make an appointment to apply:

**705-743-9122**

- All information is confidential, however, complete verification of information provided is necessary
- Decisions on eligibility are made based on criteria determined by the funding from the Province of Ontario and the City and County of Peterborough.
- If the application is approved, funds are provided directly to the landlord or service provider. Cash is not given to applicants.

# Emergency Energy Fund of Ontario

## Criteria, Standards and Limitations

1. This is a fund of **LAST RESORT** and ALL other available assistance must be fully allocated BEFORE funds are granted. Assistance MAY be denied to applicants who do not access existing resources or to those who are evicted from (or not admitted to) existing emergency shelters.
2. Strict confidentiality procedures apply to all applications. CCRC will not divulge information to other organisations without a *duly authorized 'Release of Information'; or 'Form 14'*. However, failure to agree to informed information sharing may result in our inability to verify information and a subsequent denial of assistance.
3. The Fund's will strive to provide equitable access to City and County residents
4. There are maximum levels of assistance that may vary according to availability of funds.
5. Applications will only be accepted a maximum of once in a 12 month period.
6. Homeowners may be required to prove that alternative secured financing is unavailable to them through their financial institution.
7. Self-employed people may be asked to provide a copy of the previous year's Income Tax Notice of Assessment.
8. Applicants will be required to prove that their current income falls within the allowable Low-Income Cut Off (LICO) limits as established by Statistics Canada.
9. Applicants may be asked to submit partial payment to the energy provider or to the HRC before amounts from the fund are disbursed. Applicants may be required to attend a credit related counselling appointment before funds are granted.
10. Applicants in receipt of Ontario Works or O.D.S.P. will be required to contact their worker to apply for discretionary or mandatory benefits before emergency funds are granted. Emergency Funds granted under this program are charitable in nature and therefore not deducted from recipients social assistance incomes (not clawed back).
11. Assistance granted is paid directly to the energy provider. Cash is never given to applicants.

