



HOUSING RESOURCE CENTRE

HOUSING RESOURCE CENTRE @ CCRC

HRC provides housing support services to anyone in Peterborough City and County who is homeless or at risk of losing their housing. HRC serves renter and homeowner households. HRC believes that all people have the universal human right to safe and secure housing. HRC's vision is that every person in Peterborough City and County has access to appropriate and affordable housing. HRC is a program of CCRC, a registered charity.

HRC embraces a Housing First philosophy and strives to provide every client with choice in housing and choice in services.

RESOURCE ROOM

The Resource Room is a friendly and free workspace that can be used to search for housing, make appointments, arrange viewings, communicate with landlords, etc.

The Resource Room provides:

- Phones
- Computers with internet access
- Access to faxing services
- Vacancy Listings
- Housing Search Tools (Intent to Rent forms, Housing Search Checklists, Tenant Information, etc.)
- Information, pamphlets and brochures about community resources
- Access to HRC staff

VACANCY LISTINGS

HRC publishes a list of local vacancies twice per week. The listings are compiled from publicly available sources. HRC has not seen the advertised units, makes no representation to their condition or suitability, and has no affiliation with the property owners. HRC does not own or operate any housing.

The listings are available for free on our website, in print at our office, and by email subscription.

HOUSING SEARCH ASSISTANCE

HRC provides assistance to tenant households who are searching for rental housing. HRC staff can help with determining what is affordable, searching for vacancy listings, identifying appropriate vacant units, contacting landlords, arranging viewings, and understanding leases.

FINANCIAL ASSISTANCE

HRC's Financial Assistance programs provide renter and homeowner households with limited emergency financial assistance to prevent housing loss, promote housing stability and secure new housing. Financial assistance is provided contingent upon applicant eligibility and fund availability. There is never a guarantee of receiving emergency financial assistance.

EVICTION PREVENTION

HRC's eviction prevention services prevent housing loss through tenant education, empowerment, connection to support, and financial assistance. HRC provides Housing Support and Counselling to households experiencing, or at risk of eviction resulting from a variety of factors, including but not limited to:

- Low income (precarious employment, inadequate income support)
- Eviction Proceedings (legal or illegal)
- Landlord and tenant issues or disputes
- Inappropriate or unsuitable housing
- Discrimination
- Rent or utility arrears
- Credit, debt, or financial management concerns
- Relationship breakdown

Housing Counsellors work with individuals and families to identify, address, and resolve issues that affect their ability to maintain their current housing, or secure new housing. The specific services provided depend on the individual circumstances and goals of individuals and households and may include, but are not limited to:

- Screening, assessment and service prioritization
- Support, guidance, case planning and goal setting
- Advocacy and mediation with landlords and utility providers
- System navigation support
- Assistance to apply for income support such as OW, ODSP, EI, CPP, OAS, GIS
- Assistance to apply for Community Housing, Rent Supplements and Portable Housing Benefits
- Emergency Financial Assistance
- Budgeting for housing
- Referral to legal support
- Shelter diversion and assistance to access emergency shelter

HOMELESSNESS AND RE-HOUSING SUPPORT

HRC's Homelessness and Re-Housing Support services provide intensive case management and outreach services to homeless individuals and households. Services include connection to the Coordinated Access System and By-Name Priority List, and assistance to search for housing for households with complex barriers to securing new housing.

CONTACT US

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